O₂ business

McAfee™

Security for small businesses

with McAfee Multi Access from O₂

Welcomm Communications Limited

Telefónica

Security for Small Business
McAfee Multi Access

Your phone is really important to how you run your business.

We want to share some ideas on how you can protect your phone – unbelievably, there is a 50% chance of a small to medium business in the UK having a cyber breach.[1] Our McAfee service protects not just your phone but up to four other devices too. There is a stat that says the average cost of a cyber-breach is £1,400 for a small business in the UK.[2]

The service will back up all your data, prevent you from being hit by malware, make sure your passwords are protected and prevent phishing attacks.

One of the best parts is that if you lose your phone or laptop, you can remotely lock and wipe them (except Contacts, Call Logs, & Text Messages). You can even make your devices 'scream' if someone tries to steal them. This is extra security to keep your data and devices safe.

So basically, for a small amount of money each month, you are preventing not only the inconvenience of an attack but also the cost.

Note: all stats are from the UK National Cyber Security Centre

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McAfee Multi Access – key facts and stats

All your devices. All your documents. Protected. McAfee Multi Access™ is an online security solution that keeps your data and devices safe from viruses, spam, malware, and identity theft. Instantly. You can even track or lock your smartphone or tablet if you lose it.

Why Security should matter to you

Scarily there is a 1 in 2 chance[6] that a UK small business will experience a cyber security breach and it will cost them around £1,400. This is a problem we are sure they would all like to avoid and it only takes five simple things:

1. Back up your data
2. Protect your business from malware
3. Keep your smartphones and tablets safe
4. Employ Password Manager to protect your data
5. Avoid phishing attacks
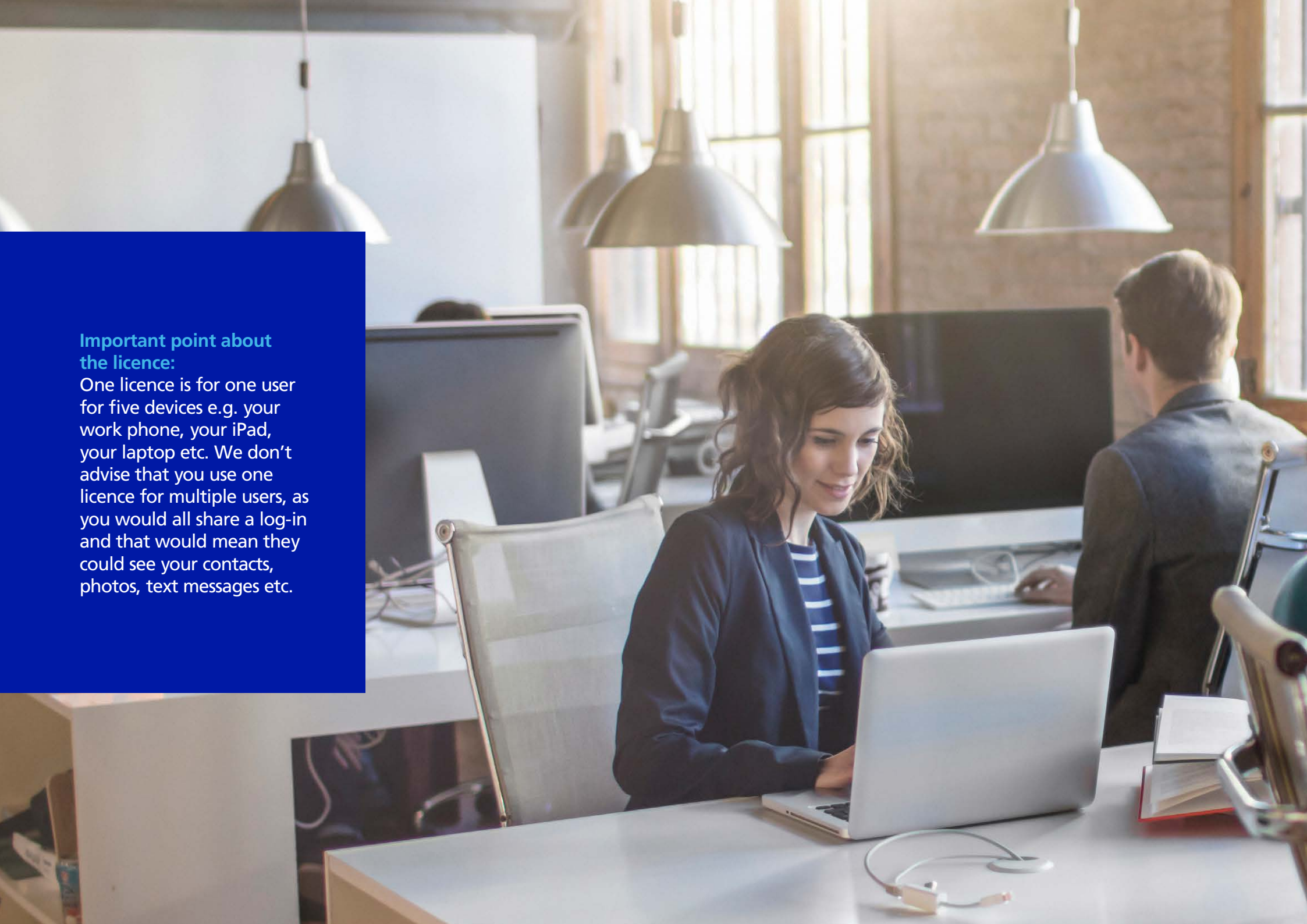
How does McAfee Multi Access work?

- **You can protect up to five devices with one licence which covers all types of devices – Android and Apple phones, tablets, laptops, and PCs.**

- **Block harmful content – Stop dangerous emails, websites, and malicious apps and viruses before they infect your devices.**

  - **Lost or stolen device? No problem – McAfee Multi Access can track it, back it up and lock it. You can even take a photo of the person who has stolen your phone.**

Important point about the licence:
One licence is for one user for five devices e.g. your work phone, your iPad, your laptop etc. We don't advise that you use one licence for multiple users, as you would all share a log-in and that would mean they could see your contacts, photos, text messages etc.

Why is this great for businesses?

Real-time tracking of your device

- There are many ways that McAfee Multi Access (McAfee Multi Access) keeps your phone safe. It can remotely track the real-time location of your phone from a website and smart watch. It does this via SMS without device internet access, using smart antenna triangulation.

- When GPS is switched off on your device (e.g. due to low battery and mobile resources), then McAfee Multi Access switches to phone antenna triangulation as the alternative. It's an easy way to find your device in the event that GPS is off. The accuracy is lower than GPS depending on where you are, but in a city where there are lots of antennae, the precision is very good (+/- 5-10 metres).

- Additionally, when your battery is lower than 15%, McAfee will send you a mail with your last location.

Note: an iPhone without McAfee Multi Access always needs GPS to be switched on to locate the phone.

Remotely wipe and restore

McAfee Multi Access can remotely wipe and restore data (except Contacts, Call Logs, & Text Messages onto a new device. Users can also back up data before a remote wipe, so nothing is lost.

Extend to wearables

You can configure your wearable (e.g. your smart watch so that your phone disables if it's more than 5 metres away.

Note: your wearable would need to be paired with your protected phone.

Scare away thieves and take their photo

You can scare a thief by remotely locking or sounding a scary alarm from a laptop or smart watch. McAfee Multi Access will automatically take a snapshot when someone tries to access your device. It will then send that photo to you via email, together with location details of your device. If you have an iOS device then there are functions to protect against core tampering, rooting and jailbreak detection.

[6] https://www.ncsc.gov.uk/blog-post/cyber-security-small-business-guide

244 new malwares are identified every minute. McAfee protects you from these threats

Stay permanently up-to-date with the latest anti-virus and spam info to block unwanted or dangerous emails. The software automatically upgrades, so you'll always have the latest McAfee protection and McAfee Multi Access recognises sites designed to steal your data and warns you if a website looks risky.

Password protect all your data

No more forgetting passwords – no matter how complex. McAfee Multi Access secures all of them in one place, so you only need to remember one password.

Avoid phishing attacks

Firewall security will prevent hackers and malware from attacking your phone/laptop, by blocking access to any suspicious activity.

McAfee Multi Access will warn you about any phishing attacks and phishing websites. It will alert you about any risky websites reached via Social Media, email or instant messaging. And it will block any phishing attempts too, so you won't lose any personal or confidential information.
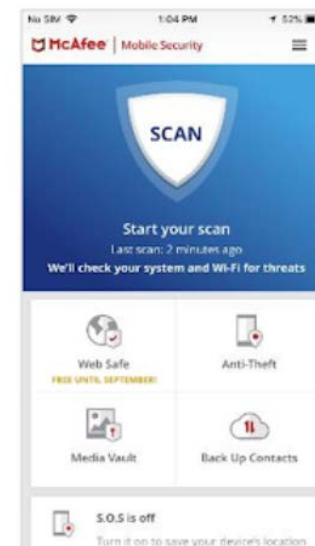
Protect from threats over wifi

McAfee Multi Access will tell you in real-time if there is a threat over wifi and stops corrupt websites from harming your phone.
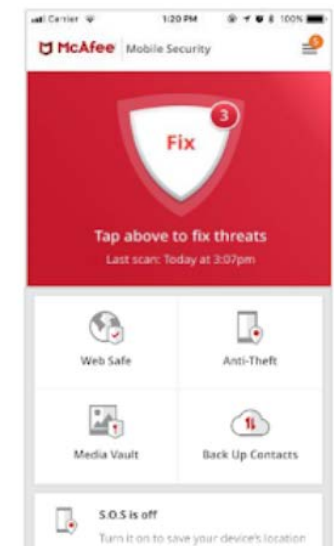
Proactive protection from tampering

McAfee Multi Access will spot if anyone is trying to tamper with your phone or if there are any vulnerabilities.
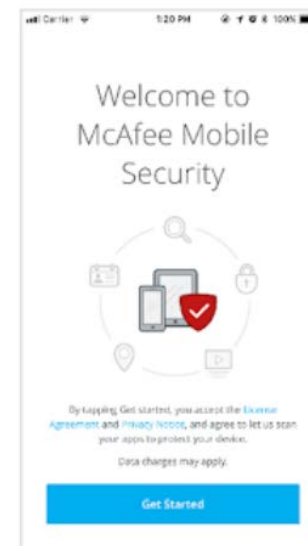
(New onboarding)   (New home)   (New scan and results)

Mcafee Multi Access from O₂

What devices are compatible?

What is it?

McAfee Multi Access is an online security app that protects all your devices. All at once. It's best suited to companies with up to 20 employees.

McAfee Multi Access has lots of great features. It protects you against viruses, spam, malware and identity theft, making sure your documents and customer's information are safe.

You can search, shop and bank online with peace of mind. You can even create profiles for staff or children, controlling what they can see online.

It works on all browsers including Safari, Internet Explorer, Chrome and Firefox. And it covers different types of devices. So your PCs, smartphones and tablets are safe. But not all features work on all devices and operating systems. McAfee Multi Access is currently **not supported on Windows Phones or BlackBerry smartphones.**

The table below shows which features work with which devices, and which operating system they are supported on.

Devices	Operating System	Features available
		iOS
iPhones and iPads	iOS 6.0 +	• **Secure media vault.** Restrict access to photos, videos or apps when sharing your device. Tuck them away in a PIN protected storage. • **Locate your device** using the remote management portal. Remotely lock until you can retrieve it. • **S.O.S.** Save the last location of your device before the battery runs out. • **Capture cam.** Catch a thief on multiple wrong vault pin entries. Get a photo email of the person holding your lost device with its location. • **Remote scream**. If your device is lost or stolen, you can activate a 'scream' alarm on your device, even when it's on silent. • **Backup, restore, wipe.** Back up your data (except Contacts, Call Logs, & Text Messages) or wipe them remotely. • **SafeKey also available.**

[8] https://www.thetechrevolutionist.com/2017/06/mcafee-catalogs-244-new-cyber-threats.html

Devices	Operating System	Features available
Android		
Smartphones and tablets	Google Android 2.3 +	• Uninstall protect. Password required to delete applications. • Multi-user app profiles. Restrict access to your applications. • App alert. Checks your application for threats. • App lock. Lock individual apps. • Locate your device on the map quickly from any supported browser. • Lock. Lock your device with a personalised message. • Antivirus scanner. Real-time protection. Scans for malicious code in apps, SD cards and files. • Remote wipe. Wipe photos, calendar, browsing history and SD card. • Backup and restore. Preserve irreplaceable information and restore to another device. • Capture cam. Catch theft with a photo after incorrect pins, or first user after lock initiated. • S.O.S. Saving your last location of your device automatically before it runs out of battery.
Windows		
Laptops and Desktops (32 and 64-bit)	Windows Vista SP1 Windows 7 Windows 8 Windows 8.1 You'll need: 2GB RAM for Vista and Windows 7 500MB free drive space 1 GHz processor	• Anti-virus protection. Trojans, viruses, spyware, rootkits etc. • Firewall. Restricts access to your files and PC when online*. • Parental controls. Block inappropriate sites and set time limits. • Spam and dangerous email filter. Keeps out dangerous emails and stops annoying junk mail from cluttering your inbox. • Privacy and PC optimization tools. Identifies software in need of updating, deleted unnecessary cookies and temporary internet files. • Shredder. Destroys sensitive files. • Wifi protection. Stops traffic in and out of your PC trying to connect. • Site advisor. Colour coded warning of dangerous sites when searching the web or social media. • File lock. Keep sensitive files protected if you PC gets stolen. • Network manager. Monitor your home wifi even when not at home.

Devices	Operating System	Features available
Mac		
Laptops and Desktops	Apple Mac OS X 10.7 or higher System requirements: Apple Computer with Intel Processor 2GB RAM or higher 300MB of available free drive space	• Anti-virus protection. Trojans, viruses, spyware, rootkits etc. • Firewall. Restricts access to your files and PC when online*. • Site advisor. Colour coded warning of dangerous sites when searching the web or social media.
Amazon		
Kindle	Kindle Fire	• SafeKey only available.

*Only available on Windows and Mac computers and laptops.

Keeping iPhones safe

Did you know that McAfee Security can do the following?

iPhone won't take a photo of the person pinching your phone. With McAfee ThiefCam you can let owners track who is trying to access the vault on their device.

You can't layer extra security on your iPhone photos. With McAfee you can keep your photos and videos safe from prying eyes.

You can't use your Apple Watch to ping your device and it won't tell you if your iPhone battery is getting low. With McAfee you can check iPhone battery level and add a battery widget to the watch face.

iPhone won't target and stop threats from infecting your device and it won't safeguard your wifi connections. With McAfee you get a simpler user interface which flags wifi threats and websites.

70%

of people in a McAfee survey said they were concerned about Smartphone security[9] – even on iPhone.

With the new MMS 3.0 the security on iOS is getting close to Android.

How does O2 McAfee Multi Access compare with alternatives?

	O2 McAfee Multi Access	Norton One	Kaspersky One	Trend Micro Titanium Maximum Security	Bitdefender Sphere	Webroot Secure Anywhere Complete
PC						
Anti-malware	x	x	x	x	x	x
Firewall	x	x	x		x	x
Anti-spam	x	x	x	x	x	
Anti-phishing	x	x	x	x	x	x
Website Safety Rating	x	x	x	x	x	x
Parental Controls	x	x	x	x	x	
Content Filtering	x	x	x	x	x	
Social Networking Security	x	x	x	x	x	x
Program Blocking	x			x		
Instant Message Monitoring	x	x	x	x		
Home Network Defense	x		x			
Secure Data Removal (Shredding)	x		x	x		
Data Encryption	x		x	x		
Password Manager	x	x		x		x
Mac						
Anti-malware	x	x	x		x	x
Anti-spam	x	x	x			
Anti-phishing	x	x	x	x	x	x
Website Safety Rating	x	x	x	x		x
Parental Controls	x	x	x	x		
Content Filtering	x	x	x	x		
Mobile						
Device Lock	x	x	x	x	x	x
Remote Date Removal	x	x	x	x	x	x
Locate and Track	x	x	x	x	x	x
Alarm	x		x	x	x	x
Backup and Restore	x	x	x	x	x	x
Protect Applications	x	x	x		x	x
Safe web surf, anti-malware	x	x	x	x	x	x
Parental controls	x	x	x	x		
Call, message filtering	x	x		x		x
Management Portal	x	x	x	x	x	x

Why McAfee and Welcomm?

One supplier, one bill.
One point of contact for all your account queries.

One solution for multiple devices:
Protect multiple devices so you can keep every device running at top performance and virus-free. Up to 5 licences for your PC, Mac, tablet, and smartphone.

Award-winning service.

Partnering with Welcomm, O2's Best Direct Partner, gives you access to experienced Mobile Specialists, dedicated Account Managers and an award-winning Customer Care team.

https://welcomm.co.uk/about-us/

Don't Delay Your Protection

I can get anti-virus software free from the internet

It's free for a reason! Most solutions are intended for casual users, not businesses. So, features are limited and often include lots of annoying adverts. And there's no guarantee that you're using the latest software.

Various freeware products mean maintaining and checking several interfaces, which is time-consuming. With paid O₂ McAfee Multi Access, you won't get lots of in-product advertising. Plus, the huge team at McAfee continually monitor online threats from around the globe and with all the automatic updates, on all your devices, you never have to worry.

I can buy virus protection anywhere

Yes, but here you can get all your O₂ services on one bill. Plus, you get access to our UK-based, 24-hour customer service team for technical support. And from your My O₂ Business account, you can download, view, and analyse your bill. It's so much easier having everything in one place. One number to call, no matter what help you need.

I don't need it

How will you make sure your devices don't get infected by viruses and malware when you're online?

How will your business manage if you have a security breach?

I have iOS – it's secure already

McAfee will tell you if your device is jail-broken and therefore prevent you from leaving your device open to threats.

I have a secure vault over my important data

iPhone doesn't have a secure vault to separate sensitive information. McAfee's vault keeps your photos and videos safe from prying eyes and McAfee ThiefCam for Vault helps you track whoever is trying to access the vault.

NB: it's really important to activate your account as soon as you receive an email from McAfee – otherwise you won't be protected!

To find out more

Please contact your account manager

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www.welcomm.co.uk